

Posted: tooDept: S.A.Date: 9/14/07Time: 4:50

September 12, 2007

Richard Ware  
6244 Catalina Dr Unit 612  
North Myrtle Beach, South Carolina 29582

RE: 2007-274-C

TO: Jocelyn Boyd

After our conference call on September 10, I reread my letter of June 14 to the PSC. I believe you stated I had not complained that from my 390-2626 number it was a toll call to Myrtle Beach. I see that I did state this issue in paragraph 2 of page 2. So it appears my original letter of June 14 stands correct as written. However, since this is such a complex issue I will use this letter to reiterate my concerns and hopefully clear up any ambiguous points.

I have made the following chart to visually show the facts of toll vs free calls.

		CALLS MADE FROM:	
		272-1212	390-2626
CALLS MADE TO:	Myrtle Beach	Free	Toll
	North Myrtle Beach	Some Free/Some Toll	All Free
	Little River	Some Free/Some Toll	All Free
	Longs	Toll	Free
	Conway	Toll	Free
	to my other home within NMB city limits	Toll	Free

As you can see, none of the calling areas are uniform but the worst irregularity is the last entry; where I can't even call from one of my homes to the other which is only a few miles away without paying toll charges.

I see only one good option to resolve this regional problem. Total toll free dialing between the exchanges of Wampee, NMB. and Myrtle Beach needs to be implemented. A small increase could be added to all phones to cover the expanded dialing area. I understand this rule would generate some complaints from some customers that doesn't want or use these expanded dialing areas but I offer this explanation; don't we all pay for many extra channels on our cable TV that we don't watch and don't want?

This problem needs to be resolved for everyone that lives in our community. Not being able to dial toll free within your own small town city limits makes no sense.

Jocelyn, as I mentioned, I would appreciate you forwarding copies of this letter to all parties concerned since I don't have their addresses. Also, please let me know you have received this since I know time is a factor. In addition, I want to thank everyone who is working so hard to resolve this problem. Your attention to this matter is greatly appreciated.

RECEIVED

SEP 14 2007

PSC SC  
DOCKETING DEPT.

